

Taff Ely



Primary Care Cluster Services

COMING SOON TO PRIMARY CARE
SERVICES IN TAFF ELY AREA

CARE NAVIGATION



In GP Practices and Pharmacies staff have been trained to be 'care navigators'.

This is simply so they can ask you a few questions about the reason you are seeking medical attention and direct you to the person who would be most suitable to help you with your problem. It is your choice if you want to tell them but it would help you and other patients

The care navigator might suggest you see someone else that could help you better and provide the right support and care in the first instance.

This may be a support group, specialist advisor, or someone from the range of health professionals available in your community whether it be a GP, Nurse, Pharmacist, Dentist or Optometrist.

Visit www.taffelycluster.com to find out more about the full range of services available locally